



Job Description

Role:	Application Support / Deployment Engineer
Reporting To:	Software Engineering Team Leader
Location:	Derby
Position Type:	Full-time, Permanent

Background Information

Griffin Internet is one of the longest established and fastest growing independent Internet Service Providers in the UK. The majority of systems used by the company have been developed in-house. The development team maintains these existing applications and works on new applications.

Primary Functions

- Management of the Software Development Source Code Repository.
- Management of software releases from the Source Code Repository into Development, Test, Staging and Live environments.
- Set-up and operation of processes for managing branching of source code into multiple Development Teams and merging of code streams into Software Releases.
- Set-up and operation of processes for managing multiple development, test, staging and live environments operating across multiple infrastructure platforms.
- Support and administration of environments used by the Software Engineering Team – ie. Development, Test and Staging.

Secondary Functions

- The selection, installation and deployment of test management and automated test tools into Test and Staging environments.
- The development of test automation facilities in the Engineering Test Team.

Person Specification

	Essential	Desirable
Qualifications	<ul style="list-style-type: none"> • IT Qualification • Evidence of relevant continuous professional development 	<ul style="list-style-type: none"> • Microsoft MCAD / MCSD • Evidence of relevant training
Experience	<ul style="list-style-type: none"> • At least two recent years relevant commercial experience • At least two years experience with source code control, building and deploying software • Infrastructure troubleshooting skills 	<ul style="list-style-type: none"> • Worked within ISP / Telco environment
Specialist Skills	<ul style="list-style-type: none"> • Software source code management tools and methods • Software build and deployment • Visual Studio • Team Foundation Server (TFS) 	<ul style="list-style-type: none"> • Exposure to Scrum or other Agile development methodologies • .NET 3.0, C#, ASP / ASP.NET, HTML, CSS , VB6 / VB.NET / COM+ • Test Automation tools • Unit testing tools • Database deployment (SQLServer or MySQL)
Disposition	<ul style="list-style-type: none"> • Calm and structured approach under pressure • Ability to work on own initiative and take responsibility • Strong troubleshooting skills • Responsive to change 	<ul style="list-style-type: none"> • Ability to successfully manage conflicting priorities • Ability to learn new skills
Circumstances	<ul style="list-style-type: none"> • Flexibility to accommodate peaks in workload • Occasional out-of-hours support 	