

JOB DESCRIPTION

Role: Internet Application Developer

Reporting To: Software Engineering Team Leader

Location: Derby

Background Information

Griffin Internet is one of the longest established and fastest growing independent Internet Service Providers in the UK. The majority of systems used by the company have been developed in-house. The development team maintains these existing applications and works on new applications.

Primary Functions

- Day to day “housekeeping” and maintenance of Griffin internal and customer facing applications.
- To identify, design, develop and document new applications as required to ensure Griffin meets the current and future customer needs.
- To support the Network department from time to time where new network infrastructure is being deployed that requires bespoke software development.
- To take an active role in troubleshooting and recovering from “network down” emergencies caused by the failure of applications.
- To use supplied tools to communicate with Griffin staff and customers in a timely fashion about planned maintenance, emergency maintenance or network down situations caused by internally developed software.

Secondary Functions

- To support the Sales Department when expertise is required in proposals or presentations to prospective or existing customers.
- Undertake any other duties and responsibilities commensurate with the grade of the post, properly directed by the Line Manager.

This job description is a guide to the work that the post holder will initially be required to undertake. It may be changed from time to time to meet changing circumstances. It is expected that the post description will be regularly reviewed by the post holder and his or her manager. These discussions will normally take place during the Performance Development Review. Where appropriate, an agreed amended job description will be produced.

PERSON SPECIFICATION

Role: Internet Application Developer

	Essential	Desirable
Qualifications	<ul style="list-style-type: none"> IT Qualification Evidence of relevant continuous professional development 	<ul style="list-style-type: none"> Microsoft MCAD / MCSO Evidence of relevant training
Experience	<ul style="list-style-type: none"> At least 1 recent years relevant commercial experience Producing documentation to support both software design and software deployment Ability to work to and meet deadlines 	<ul style="list-style-type: none"> Worked within ISP / Telco environment
Specialist Skills	<ul style="list-style-type: none"> C# ASP / ASP.NET HTML, CSS, XML, XSLT, XSD Good interpersonal and communication skills Excellent planning and organisation skills Customer focussed 	<ul style="list-style-type: none"> Exposure to Scrum or other "Agile" Software Development methodologies .NET 3.0 WCF Workflows Unit testing tools VB6 / VB.NET COM+
Disposition	<ul style="list-style-type: none"> Ability to work under pressure Ability to work on own initiative and take responsibility Responsive to change Ability to learn new skills Good time management skills Good team worker 	<ul style="list-style-type: none"> Ability to deliver commitment to continuous improvement Professional attitude to work Ability to successfully manage conflicting priorities
Circumstances	<ul style="list-style-type: none"> Flexibility to accommodate peaks in workload Working unsociable hours will be required from time to time Ability to take part in an "on-call" rota 	